Salesforce Accessibility Conformance Report
International Edition

VPAT® (Voluntary Product Accessibility Template®) version 2.5

Name of Product/Version:	Tableau Next Viewer V 25.2
Report Date:	January 2026
Product Description:	Tableau Next is a flexible, API-first analytics experience that integrates the #1 analytics platform with Agentforce, the world's first digital labor platform. Built on a composable architecture, with a unified data layer and trusted semantics, it delivers personalized, contextual, and actionable insights to every user.
Contact information:	accessibility@salesforce.com
Notes:	The scope of this ACR includes the functionalities / components from the following Tableau Next Viewer screens and flows: • Home • Following • Following - Manage Followers modal • View Metric • View Metric - Set Goal modal • View Metric - Agentforce - Analytics and Visualization • View Metric - Agentforce - Manage data alerts modal • View Metric - Agentforce - Agentforce Notification modal • Followed Metrics component • View Dashboard • View Workspace • View Workspace - Delete Object modal

	Embedded experiences are outside the scope of this ACR. For more information, please visit Salesforce Product Accessibility Status at https://www.salesforce.com/company/legal/508_accessibility
Evaluation Methods Used:	Conformance to the listed accessibility standards has been evaluated using a combination of static analysis tools and manual testing with assistive technologies. Testing included a representative sample of different pages, states and content types. The following operating systems, browsers, toolsets, and screen readers are used for evaluation: • Windows 11 / JAWS 2023 / Chrome (latest) • Windows 11 / NVDA (latest) / Firefox (latest) • macOS 15.7.1 / VoiceOver / Safari (latest)

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A - Yes Level AA - Yes Level AAA - No
Web Content Accessibility Guidelines 2.1	Level A - Yes Level AA - Yes Level AAA - No
Web Content Accessibility Guidelines 2.2	Level A - Yes Level AA - Yes Level AAA - No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports**: Some functionality of the product does not meet the criterion.

- **Does Not Support**: The majority of product functionality does not meet the criterion.

- **Not Applicable**: The criterion is not relevant to the product.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549:

- o Clause 9 - Web
- o Clauses 10.1-10.4 of Clause 10 - Non-Web documents
- o Clauses 11.1-11.4 and 11.8.2 of Clause 11 - Software
- o Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services
- ● Revised Section 508:
  - o Chapter 5 - 501.1 Scope and 504.2 Content Creation or Editing
  - o Chapter 6 - 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the **WCAG 2.1 Conformance Requirements**.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations

1.1.1 Non-text Content (Level A)
Also applies to:
EN 301 549 Criteria
● 9.1.1.1 (Web)
● 10.1.1.1 (Non-web document)
● 11.1.1.1.1 (Open Functionality Software)
● 11.1.1.1.2 (Closed Functionality Software)
● 11.8.2 (Authoring Tool)
● 12.1.2 (Product Docs)
● 12.2.4 (Support Docs)
Revised Section 508
● 501 (Web)(Software)
● 504.2 (Authoring Tool)
● 602.3 (Support Docs)
	Web: Partially Supports	Web: Tableau Next Viewer generally contains images with meaningful alternative text and decorative images that are hidden from assistive technologies.
		
		However, there are a few exceptions:
		● On the "Home" page, decorative card images in the "Recommended For You" tiles have redundant alternative text. They either describe the image or repeat the same content that is available as plain text beneath them.
		● On the "View Metric - Agentforce - Analytics and Visualization" panel, the "i" (information) icon has the alternative text of "New window icon" which does not adequately describe the icon.
		● On the "View Metric - Set Goal" modal, color swatches each have the alternative text of "color swatch" which does not adequately describe the color names. Additionally, each screen reader tested announces the swatches differently:
		   ○ JAWS: "Preset Colors, listbox".
		   ○ NVDA: "text frame".
		   ○ VoiceOver: "Color swatch".

Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.1 (Web) ● 10.1.2.1 (Non-web document) ● 11.1.2.1.1 (Open Functionality Software) ● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: Tableau Next Viewer does not contain prerecorded audio-only, video-only content or multimedia as a standard default functionality.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.2 (Web) ● 10.1.2.2 (Non-web document) ● 11.1.2.2 (Open Functionality Software) ● 11.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: Tableau Next Viewer does not contain prerecorded audio-only, video-only content or multimedia as a standard default functionality.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: Tableau Next Viewer does not contain prerecorded audio-only, video-only content or multimedia as a standard default functionality.

| 1.3.1 Info and Relationships (Level A)
Also applies to:
EN 301 549 Criteria
● 9.1.3.1 (Web)
● 10.1.3.1 (Non-web document)
● 11.1.3.1.1 (Open Functionality Software)
● 11.1.3.1.2 (Closed Software)
● 11.8.2 (Authoring Tool)
● 12.1.2 (Product Docs)
● 12.2.4 (Support Docs)
Revised Section 508
● 501 (Web)(Software)
● 504.2 (Authoring Tool)
● 602.3 (Support Docs) | Web: Does Not Support | Web: Tableau Next Viewer contains several areas where information, structures, and relationships are not fully or accurately conveyed to assistive technology users:
• Several interactive elements such as buttons, menus and form fields do not provide enough information to screen reader users to accurately describe and navigate the content.
• Charts do not reliably convey the content and information to screen reader users. The provided instructions require multiple attempts for screen readers to partially announce the content, while some functionalities do not entirely work.
• Headings do not reflect the content structure. Text elements styled like headings are not marked up as such.
• Custom combobox components are not marked up according to ARIA design patterns, where screen reader instructions either do not work or are not announced at all.
• Lists are not marked up correctly. While some related items are not marked up as lists, other unrelated items are incorrectly marked up as lists. |

Criteria	Conformance Level	Remarks and Explanations
		• The tab controls in the global header include "Close" in the accessible name for JAWS and VoiceOver even though they are separate controls. • The active page in the site-wide sidebar navigation is not conveyed to screen reader users. It is only conveyed visually. • On the "Home" page, the "My Recently Modified Assets" table does not have a visible column header for the cells with action buttons. • On "View Metric - Agentforce - Analytics and Visualization" panel, the "Sources" links are marked up as "disabled" even though they can be activated. • On the "View Metric - Set Goal" modal, VoiceOver does not accurately announce the value of the form field.

1.3.2 Meaningful Sequence (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.1.3.2 (Web)
   • 10.1.3.2 (Non-web document)
   • 11.1.3.2.1 (Open Functionality Software)
   • 11.1.3.2.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports	Web: Tableau Next Viewer presents content in a meaningful sequence, allowing many users to navigate and understand information effectively.

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality Software) ● 11.1.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: Tableau Next Viewer user interfaces and content are provided in textual format. Instructions and operating content do not rely on shape, size, or visual location, nor upon sound.
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria ● 9.1.4.1 (Web) ● 10.1.4.1 (Non-web document) ● 11.1.4.1 (Open Functionality Software) ● 11.1.4.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: Tableau Next Viewer generally avoids relying solely on color to convey information, which is beneficial for users with color perception differences. However, there are a few exceptions: • Some links use color only to distinguish them from the surrounding text. • On the "View Metric - Agentforce - Analytics and Visualization" panel, the "Sources" button to expand/collapse the list of sources uses color alone to indicate the focused state. • On the "View Metric - Set Goal" modal, color swatches use color alone to convey their visual appearances.

Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria ● 9.1.4.2 (Web) ● 10.1.4.2 (Non-web document) ● 11.1.4.2 (Open Functionality Software) ● 11.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: Tableau Next Viewer does not contain audio content that plays automatically.

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria ● 9.2.1.1 (Web) ● 10.2.1.1 (Non-web document) ● 11.2.1.1.1 (Open Functionality Software) ● 11.2.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Does Not Support	Web: Tableau Next Viewer contains several interactive elements where keyboard operability is not fully supported, creating barriers for users who rely on keyboard navigation: • Keyboard users cannot access the tooltips in the global header. • Keyboard users cannot tab to or activate the "Close" buttons in the opened tabs in the global header. • On the "Home" page, keyboard users cannot tab to or activate the suggestions in the search results list. • On the "Home" page, keyboard users cannot activate the "Metric" type links in the "My Recently Modified Assets" table. • On the "View Dashboard" page, keyboard users cannot access the "average" data point of the "Average bar chart". • On the "View Metric - Set Goal" modal, JAWS and NVDA users cannot activate the color swatches. • On the "View Metric" page, NVDA users cannot activate the checkboxes in the filters. • When a popover is opened inside some modals, pressing the escape key closes the entire modal rather than only the popover.

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria ● 9.2.1.2 (Web) ● 10.2.1.2 (Non-web document) ● 11.2.1.2 (Open Functionality Software) ● 11.2.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: This criterion must be fully supported to claim conformance with WCAG (see Conformance Requirement 5.2.5 Non-interference). Tableau Next Viewer supports standard keyboard navigation and ensures that keyboard users cannot be trapped in a subset of content. The keyboard focus is not locked or trapped at any page element.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.1.4 (Web) ● 10.2.1.4 (Non-web document) ● 11.2.1.4.1 (Open Functionality Software) ● 11.2.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: Tableau Next Viewer does not rely on single-character keyboard shortcuts.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria ● 9.2.2.1 (Web) ● 10.2.2.1 (Non-web document) ● 11.2.2.1 (Open Functionality Software) ● 11.2.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Does Not Support	Web: Tableau Next Viewer does not support the ability for users to adjust the timing of features: ● The system has set a time of inactivity that automatically logs the user out. However, there is no mechanism to extend the limit nor is there a warning of the session timing out. ● Success and error notification messages disappear automatically after 4 seconds.

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: Tableau Next Viewer does not contain moving, blinking, scrolling, or auto-updating information.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: Tableau Next Viewer does not contain any flashes or flashing objects.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.1 (Web) ● 10.2.4.1 (Non-web document) – Does not apply ● 11.2.4.1 (Open Functionality Software) – Does not apply ● 11.2.4.1 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Web: Does Not Support	Web: Tableau Next Viewer does not allow users to skip repetitive content blocks when navigating across a set of web pages.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: Tableau Next Viewer provides descriptive page titles that aid user orientation and navigation.

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Open Functionality Software) ● 11.2.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: Tableau Next Viewer does not consistently manage keyboard focus logically and predictably, creating navigation barriers for keyboard and screen reader users, including: ● Focus is not managed when opening and closing modals, panels and popovers. Focus does not immediately move to the newly revealed content when opened, and it does not return to the original trigger button when closed. ● Focus order is not logical when interacting with several form fields, menu items and buttons. After selecting form options or pressing buttons, the focus is either lost and sent to the top of the page or a different section of the page, rather than staying on or returning to the original controls. ● Focus is not logical with table grids with actionable column headers (sort, resize, menu). The column headers are not the first elements to receive focus, and the table body cells receive focus first.

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.4 (Web) ● 10.2.4.4 (Non-web document) ● 11.2.4.4 (Open Functionality Software) ● 11.2.4.4 (Closed Software ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: Tableau Next Viewer provides useful link text, even when reading out of context.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.1 (Web) ● 10.2.5.1 (Non-web document) ● 11.2.5.1 (Open Functionality Software) ● 11.2.5.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: Tableau Next Viewer can be operated with a single pointer, without multi-point or path-based gestures.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.2 (Web) ● 10.2.5.2 (Non-web document) ● 11.2.5.2 (Open Functionality Software) ● 11.2.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: Tableau Next Viewer supports pointer cancellation for functionality that can be operated using a single pointer.

Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.3 (Web) ● 10.2.5.3 (Non-web document) ● 11.2.5.3.1 (Open Functionality Software) ● 11.2.5.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: Tableau Next Viewer generally ensures that accessible names contain visible label text. However, there are a few exceptions: • The visible label for the "Time Range" filters dropdown throughout the site is different from the accessible name created by the input's markup. • On the "Following - Manage Followers" modal, the visible label for the "Search users" input is different from the accessible name created by the input's markup. • On the "View Workspace" page, the visible label for the "Owner filter" combobox is different from the accessible name created by the input's markup.
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: Tableau Next Viewer does not contain functionality that can only be operated via device or user motion.

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: Tableau Next Viewer specifies the default language for pages in the HTML.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria ● 9.3.2.1 (Web) ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) ● 11.3.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: Tableau Next Viewer does not contain any user interface components that change the context of the content on focus.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria ● 9.3.2.2 (Web) ● 10.3.2.2 (Non-web document) ● 11.3.2.2 (Open Functionality Software) ● 11.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: Tableau Next Viewer generally ensures that user interface components do not change the context of the content on input. However, there is one exception: ● On the "Home" page, when a keyboard activates the "Clear" button in the search field, the form submits automatically without warning. Instead of clearing the search field, users are taken to the search results page.

Criteria	Conformance Level	Remarks and Explanations
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: Tableau Next Viewer contains help mechanisms in a consistent location.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria ● 9.3.3.1 (Web) ● 10.3.3.1 (Non-web document) ● 11.3.3.1.1 (Open Functionality Software) ● 11.3.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: Tableau Next Viewer generally provides some visual cues for error identification, such as icons and color changes. However, there is one exception: • On the "View Metric - Set Goal" modal, when the mandatory "Primary Goal Name" form field is left empty and users move away from the field, no error message alerts users immediately to the problem or how to fix it.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria ● 9.3.3.2 (Web) ● 10.3.3.2 (Non-web document) ● 11.3.3.2 (Open Functionality Software) ● 11.3.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: Tableau Next Viewer generally provides labels and instructions on form fields. However, there are a few exceptions: • On the "View Metric - Agentforce - Analytics and Visualization" panel, the "Describe your task or ask a question" text input relies on placeholder text for its visible label. • On the "View Workspace" page, the "Owner filter" combobox does not have a visible label.
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: Tableau Next Viewer does not require information to be entered multiple times in the same process.

Criteria	Conformance Level	Remarks and Explanations

4.1.1 Parsing (Level A)
Applies to:
WCAG 2.0 and 2.1 – Always answer 'Supports'
WCAG 2.2 (obsolete and removed) - Does not apply
EN 301 549 Criteria
    ● 9.4.1.1 (Web)
    ● 10.4.1.1 (Non-web document)
    ● 11.4.1.1.1 (Open Functionality Software)
    ● 11.4.1.1.2 (Closed Software) – Does not apply
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Not Evaluated	Web: This criterion has been removed from WCAG 2.2. In WCAG 2.1 and 2.0, this Success Criterion should be considered as always satisfied for any content using HTML or XML.

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria ● 9.4.1.2 (Web) ● 10.4.1.2 (Non-web document) ● 11.4.1.2.1 (Open Functionality Software) ● 11.4.1.2.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: Tableau Next Viewer contains several interactive elements that do not programmatically convey their name, role, or state to assistive technology users: • Several buttons do not communicate the expanded/collapsed states. • Some buttons do not have accessible names. • On the "View Metric" page, the combobox to change the comparison operator ("Equals/Does Not Equal/Contains/Starts With") does not have a consistent accessible name. • On the "View Metric" page, the checkboxes in the "Filter Metric" popover do not communicate their checked/unchecked statuses to VoiceOver users.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations

1.2.4 Captions (Live) (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.1.2.4 (Web)
   • 10.1.2.4 (Non-web document)
   • 11.1.2.4 (Open Functionality Software)
   • 11.1.2.4 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports	Web: Tableau Next Viewer does not include any live audio or video content.

1.2.5 Audio Description (Prerecorded) (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.1.2.5 (Web)
   • 10.1.2.5 (Non-web document)
   • 11.1.2.5 (Open Functionality Software)
   • 11.1.2.5 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports	Web: Tableau Next Viewer does not contain prerecorded audio-only, video-only content or multimedia as a standard default functionality.

1.3.4 Orientation (Level AA 2.1 and 2.2)
Also applies to:
EN 301 549 Criteria
   • 9.1.3.4 (Web)
   • 10.1.3.4 (Non-web document)
   • 11.1.3.4 (Open Functionality Software)
   • 11.1.3.4 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Web: Supports	Web: Tableau Next Viewer does not restrict views or operations to a single display orientation.

Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.3.5 (Web) ● 10.1.3.5 (Non-web document) ● 11.1.3.5.1 (Open Functionality Software) ● 11.1.3.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: Tableau Next Viewer does not have many input fields that require autocomplete support.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.3 (Web) ● 10.1.4.3 (Non-web document) ● 11.1.4.3 (Open Functionality Software) ● 11.1.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: Tableau Next Viewer generally aims for good color contrast, which is beneficial for many users. However, there are a few exceptions: ● Some text elements in the charts do not meet minimum contrast requirements.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: Tableau Next Viewer generally allows text resizing, which is a positive step towards accessibility. However, there are a few exceptions: ● In a number of areas throughout the site, content either gets cut off, truncates or disappears when text is increased to 200%.

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: Tableau Next Viewer does not contain images of text. All text content is HTML text.
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10 (Open Functionality Software) ● 11.1.4.10 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Does Not Support	Web: Tableau Next Viewer consistently fails to reflow content effectively when users zoom the page to 400% or view it at narrow screen widths (320 CSS pixels), leading to significant usability and functional barriers: • Frequently, main content, headings, text, charts, and interactive elements (such as comboboxes and buttons) are cut off, truncated, or overlap other content, rendering them unreadable or unusable. • Some pages and dialogs introduce horizontal scrollbars, requiring two-dimensional scrolling, which is disorienting and difficult for many users. • Critically, core functionality in several main content areas and panels completely breaks, with content becoming entirely hidden and inaccessible when zoomed to 400%.

Criteria	Conformance Level	Remarks and Explanations

1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)
Also applies to:
EN 301 549 Criteria
   ● 9.1.4.11 (Web)
   ● 10.1.4.11 (Non-web document)
   ● 11.1.4.11 (Open Functionality Software)
   ● 11.1.4.11 (Closed Software)
   ● 11.8.2 (Authoring Tool)
   ● 12.1.2 (Product Docs)
   ● 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Web: Partially Supports	Web: Tableau Next Viewer generally provides visual indicators and interactive elements with adequate contrast.
		
		However, there are a few exceptions:
		   • Several chart segments do not meet minimum contrast requirements.
		   • The "Close" buttons in several modals do not meet minimum contrast requirements.

1.4.12 Text Spacing (Level AA 2.1 and 2.2)
Also applies to:
EN 301 549 Criteria
   ● 9.1.4.12 (Web)
   ● 10.1.4.12 (Non-web document)
   ● 11.1.4.12 (Open Functionality Software)
   ● 11.1.4.12 (Closed Software)
   ● 11.8.2 (Authoring Tool)
   ● 12.1.2 (Product Docs)
   ● 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Web: Partially Supports	Web: Tableau Next Viewer generally allows for some text spacing adjustments, which is helpful for users who need a custom reading experience.
		
		However, there are a few exceptions:
		   • Several text elements in the charts either get cut off or overlap when users increase the text spacing.

Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document) ● 11.1.4.13 (Open Functionality Software) ● 11.1.4.13 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: Tableau Next Viewer contains several interactive elements that provide additional content on hover or focus that either cannot be dismissed without moving the mouse pointer, or disappears when the mouse pointer moves over the additional content: ● Content that appears when hovering over chart segments cannot be dismissed without moving the mouse pointer. ● Content that appears when hovering over some tooltip icons disappears when the mouse pointer moves over the additional content.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: Tableau Next Viewer contains contextual navigation methods that allow users to navigate to different sections or pages as desired.

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: Tableau Next Viewer provides descriptive headings and meaningful labels for interactive elements, which is a good foundation for user understanding.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document) ● 11.2.4.7 (Open Functionality Software) ● 11.2.4.7 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: Tableau Next Viewer generally provides visible focus indicators for interactive elements, which aid keyboard navigation. However, there is one exception: ● When NVDA is active on Firefox, and a user scrolls through the options of the "Time Range" filters dropdown, the options do not have a visible focus indicator.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Partially Supports	Web: Tableau Next Viewer generally ensures that focused elements remain visible, which is crucial for keyboard navigation. However, there is one exception: ● On the "Following" page, when the focusable "Close" button of the tooltip receives focus, it is completely hidden underneath the sticky header. This issue occurs when the page is zoomed beyond 200%.

Criteria	Conformance Level	Remarks and Explanations
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: Tableau Next Viewer does not contain content that requires dragging movements.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: Tableau Next Viewer provides touch targets of an adequate size for the interactive elements.

3.1.2 Language of Parts (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.3.1.2 (Web)
    ● 10.3.1.2 (Non-web document)
    ● 11.3.1.2 (Open Functionality Software) – Does not apply
    ● 11.3.1.2 (Closed Software) – Does not apply
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Supports	Web: Tableau Next Viewer does not contain content that is different language than the rest of the page.

3.2.3 Consistent Navigation (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.3.2.3 (Web)
    ● 10.3.2.3 (Non-web document) – Does not apply
    ● 11.3.2.3 (Open Functionality Software) – Does not apply
    ● 11.3.2.3 (Closed Software) – Does not apply
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software) – Does not apply to non-web software
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs) – Does not apply to non-web docs
	Web: Supports	Web: Tableau Next Viewer provides consistent and repeated top menu navigation mechanisms across all pages.

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.2.4 (Web) ● 10.3.2.4 (Non-web document) – Does not apply ● 11.3.2.4 (Open Functionality Software) – Does not apply ● 11.3.2.4 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: Tableau Next Viewer provides consistent identification to components and user interface controls with the same functionality.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) ● 11.3.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: Tableau Next Viewer generally provides suggestions for correcting errors. However, there are a few exceptions: • On the "View Metric - Set Goal" modal, when the "Value" field is left blank, the error status message is not informative. • On the "View Metric - Set Goal" modal, when users activate the "Learn more" button under the error message, a JavaScript console error message is shown which is not informative to users who are not familiar with JavaScript.

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.3.4 (Web) ● 10.3.3.4 (Non-web document) ● 11.3.3.4 (Open Functionality Software) ● 11.3.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: Tableau Next Viewer provides a mechanism for users to review, confirm, and correct information before finalizing the submission of data.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: Tableau Next Viewer does not rely on cognitive function tests for authentication purposes.

Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.4.1.3 (Web) ● 10.4.1.3 (Non-web document) ● 11.4.1.3 (Open Functionality Software) ● 11.4.1.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: Tableau Next Viewer generally provides status messages to inform users of dynamic changes and loading states. However, there are a few exceptions: • Some loading states are not announced by screen readers when dynamic content is being loaded. • Changes in the number of items displayed in tables after applying filters are not announced by screen readers. • On the "View Metric - Agentforce - Analytics and Visualization" panel, when a response is returned based on the user's query, the sender of the response is not announced by screen readers. • On the "Following - Manage Followers" modal, the error notification that appears when users try to add a follower that is already in the list is not announced by NVDA and VoiceOver.

Table 3: Success Criteria, Level AAA

Notes: This product has not been evaluated for WCAG 2.2 Level AAA conformance.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Web: Partially Supports	Tableau Next Viewer uses a mixture of HTML and WAI-ARIA attributes to describe the identity, operation, and state of user interface elements to assistive technologies. The core features and controls within Tableau Next Viewer are mostly reachable using assistive technologies. However, there are some exceptions. Refer to the WCAG 2.x section for details.
302.2 With Limited Vision	Web: Partially Supports	Tableau Next Viewer supports standard platform magnification. Tableau Next Viewer is mostly compatible with assistive technologies and supports screen readers for people with visual disabilities. However, there are some exceptions. Refer to the WCAG 2.x section for details.

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	Web: Partially Supports	Tableau Next Viewer does not use color as the only means of conveying information in most cases. Color is mostly used as a decorative or supplemental attribute of user interface elements. Textual representation is mostly used as the primary mechanism for conveying information. However, there are some exceptions. Refer to the WCAG 2.x section for details.
302.4 Without Hearing	Web: Not Applicable	Tableau Next Viewer does not include audio-only features that require hearing to be used.
302.5 With Limited Hearing	Web: Not Applicable	Tableau Next Viewer does not include audio-only features that require hearing to be used.
302.6 Without Speech	Web: Not Applicable	Tableau Next Viewer does not require speech to operate or retrieve information. Support services related to the Tableau app can be found at **https://www.tableau.com/support/mobile**. Currently, telephone communication provision does not support TTY or relay services.

Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	Web: Supports	Tableau Next Viewer supports standard input mechanisms such as touch events and simple gestures. Using the Tableau Next Viewer user interface does not require fine motor skills controls or simultaneous actions. The user interface and controls have large target areas that do not create problems for individuals who lack fine motor skills control or those who have limited reach and strength.
302.8 With Limited Reach and Strength	Web: Supports	Tableau Next Viewer does not use simultaneous actions in either form as a method of operation or information retrieval. The actions within Tableau Next Viewer can be executed with simple gestures (for example, one-finger tap one-finger swipe).
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Partially Supports	Tableau Next Viewer does not function in a way that is prohibitive to users with cognitive or learning impairments in most cases. However, there are some exceptions. Refer to the WCAG 2.x section for details.

Chapter 4: Hardware

Notes: This product is a web application and is not subject to the requirements of this section.

Chapter 5: Software

Notes: This product is a web application and is not subject to the requirements of this section.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Salesforce provides electronic versions of all product support documentation related to this product. End-users with disabilities can request additional product support documentation by opening a new case at http://help.salesforce.com
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	End-users with disabilities can request additional product support documentation by opening a new case at http://help.salesforce.com
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Salesforce provides electronic versions of all product support documentation related to this product's accessibility. End-users with disabilities can request additional product support documentation by opening a new case at http://help.salesforce.com
603.3 Accommodation of Communication Needs	Supports	Support services related to this product can be found at the Salesforce.com help website. Currently, telephone communication provision does not support TTY or relay services. Users with disabilities can open support requests directly at http://help.salesforce.com

EN 301 549 Report

Notes:

Clause 4: Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Web: Partially Supports	Tableau Next Viewer uses a mixture of HTML and WAI-ARIA attributes to describe the identity, operation, and state of user interface elements to assistive technologies. The core features and controls within Tableau Next Viewer are mostly reachable using assistive technologies. However, there are some exceptions. Refer to the WCAG 2.x section for details.
4.2.2 Usage with limited vision	Web: Partially Supports	Tableau Next Viewer supports standard platform magnification. Tableau Next Viewer is mostly compatible with assistive technologies and supports screen readers for people with visual disabilities. However, there are some exceptions. Refer to the WCAG 2.x section for details.
4.2.3 Usage without perception of color	Web: Partially Supports	Tableau Next Viewer does not use color as the only means of conveying information in most cases. Color is mostly used as a decorative or supplemental attribute of user interface elements. Textual representation is mostly used as the primary mechanism for conveying information. However, there are some exceptions. Refer to the WCAG 2.x section for details.
4.2.4 Usage without hearing	Web: Not Applicable	Tableau Next Viewer does not include audio-only features that require hearing to be used.

4.2.5 Usage with limited hearing	Web: Not Applicable	Tableau Next Viewer does not include audio-only features that require hearing to be used.
4.2.6 Usage with no or limited vocal capability	Web: Not Applicable	Tableau Next Viewer does not require speech to operate or retrieve information. Support services related to the Tableau app can be found at **https://www.tableau.com/ support/mobile**. Currently, telephone communication provision does not support TTY or relay services.
4.2.7 Usage with limited manipulation or strength	Web: Supports	Tableau Next Viewer supports standard input mechanisms such as touch events and simple gestures. Using the Tableau Next Viewer user interface does not require fine motor skills controls or simultaneous actions. The user interface and controls have large target areas that do not create problems for individuals who lack fine motor skills control or those who have limited reach and strength.
4.2.8 Usage with limited reach	Web: Supports	Tableau Next Viewer does not use simultaneous actions in either form as a method of operation or information retrieval. The actions within Tableau Next Viewer can be executed with simple gestures (for example, one-finger tap one-finger swipe).
4.2.9 Minimize photosensitive seizure triggers	Web: Supports	Tableau Next Viewer does not include visual features with flashing that could trigger seizures.

4.2.10 Usage with limited cognition, language or learning	Web: Partially Supports	Tableau Next Viewer does not function in a way that is prohibitive to users with cognitive or learning impairments in most cases. However, there are some exceptions. Refer to the WCAG 2.x section for details.
4.2.11 Privacy	Web: Supports	Tableau Next Viewer does not impede the usage of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.

Clause 5: Generic Requirements

Notes: Not Applicable

Clause 6: ICT with Two-Way Voice Communication

Notes: Not Applicable

Clause 7: ICT with Video Capabilities

Notes: Not Applicable

Clause 8: Hardware

Notes: Not Applicable

Clause 9: Web (see WCAG 2.x section)

Notes: Not Applicable

Clause 10: Non-Web Documents

Notes: Not Applicable

Clause 11: Software

Notes: Not Applicable

Clause 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	See information in WCAG 2.x (602.2) section
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	See information in WCAG 2.x (603.2) section
12.2.3 Effective communication	Not Applicable	
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Clause 13: ICT Providing Relay or Emergency Service Access

Notes: Not Applicable